

**Executive Dashboard**  
Sunny Day Hospice

2016 - YTD December

Locations: 369 Count: 272



Version: 17.0

Organizational Statistics											
Indicator	Your Data	Median	MVI Model	Your Rank		Your Data	Median	MVI Model	Your Rank		Your Rank
Days in Accounts Receivable	50.0	104.7	105	91%	Org Net Income \$ (Thousands)	0	0				83%
Debt to Equity Ratio	0.20	0.13	0.16	25%	Facility Mix	50.0%	20.1%	25.4%			99%
Days Cash on Hand	72.0	60.0	220	81%	Facility Team Patient Days %	0.5%	35.0%				7%
Days in Accounts Payable	60.0	60.0	45	37%	Crisis Care % Served	2.0%	2.0%				55%
Revenue Per Payroll Dollar	1.50	0.77	0.91	78%	Volunteer %	3.0%	4.0%				12%
Incentive Comp for Marketing %	0.5%	7.0%	50.0%	8%	Development Return Ratio	3.50	6.36	5.21			6%
Direct Labor as % of All Labor	80%	66%	60%	89%	Development Signature Programs	4	4				52%
Mileage Rate	0.25	0.30	0.35	88%	% of Hospice Homecare Net Revenue:						
Benefits % Total	23.0%	52.5%	52.5%	90%	IP Unit Net Operational Income		0.0%				
Benefits % - Health and Wellness	5.0%	5.0%	6.0%	67%	Pal Care Net Operational Income		0.0%				
Benefits % - Payroll Taxes	15.0%	15.0%	18.0%	67%	Development Net		0.0%				
Benefits % - Retirement	2.0%	2.0%	1.0%	67%	Other Programs		0.0%				
Benefits % - All Other	1.0%	1.0%	2.0%	83%	Organization Net Income		0.0%				

Indicator	Hospice				IP Unit				Service Line			
	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank
Average Daily Census	20.0	80.0		13%	5.0	15.0		15%	5.0	15.0		15%
Average Length of Stay	61.0	32.0		90%	32.0	32.0		40%	45.0	32.0		69%
Median Length of Stay	32.0	32.0		49%	32.0	32.0		49%	32.0	32.0		49%
Net Patient Revenue/Patient-Day	119.20	204.09		6%	488.50	1025.49		12%	124.20	82.66		100%
Direct Labor/Patient-Day	45.00	29.03	34.31	25%	291.20	176.13	208.16	24%	41.50	88.67	72.55	100%
Patient-Related/Patient-Day	25.67	19.92	23.54	16%	68.40	34.40	40.66	24%	23.21	41.89	41.89	76%
Indirect Costs/Patient-Day	31.50	54.78	54.78	100%	74.38	129.39	129.39	100%	31.50	21.09	24.92	0%
Net Operational Income/Patient-Day	17.03	28.02	0.00	24%	54.52	94.84	0.00	23%	27.99	14.24	0.00	99%
Direct Labor % of Net Revenue	37.8%	15.0%	18.9%	25%	59.6%	89.4%	0.0%	98%	33.4%	22.4%	0.0%	23%
Patient-Related % of Net Revenue	21.5%	10.1%	12.7%	9%	14.0%	26.8%	0.0%	83%	18.7%	12.9%	0.0%	25%
Indirect % of Net Revenue (Segment)	26.4%	86.0%	101.5%	100%	15.2%	10.1%	0.0%	25%	25.4%	43.6%	0.0%	100%
Net Operational Income %	14.3%	7.3%	0.0%	99%	11.2%	6.0%	0.0%	98%	22.5%	36.0%	0.0%	25%
Indirect % of Net Revenue	30.0%	86.6%	102.2%	100%	IP Unit(s) Building Cost Statistics							
Indirect Labor	18.0%	74.7%	88.1%	100%	IP Unit(s) Building Cost (Thousands)	550	550					52%
Operations	8.0%	28.8%	33.9%	88%	IP Unit(s) Cost Square Foot	0	0					63%
Facility-Related	4.0%	2.4%	3.0%	10%	IP Unit(s) Cost per Bed	2	8					90%

Indicator	Hospice				IP Unit				Service Line			
	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank
Computed Caseload												
RN	10.5	13.0		4%	6.0	12.0		18%	8.0	4.0		82%
LPN	10.5	15.0		4%	6.0	15.0		4%	8.0	4.0		81%
HHA/CNA	8.0	10.0		4%	6.0	10.0		4%	4.0	4.0		47%
SW	35.0	41.0		33%	15.0	41.0		4%	4.0	4.0		47%
Spiritual Care	65.0	65.0		46%	65.0	45.0		63%	8.0	4.0		81%
Physician/NP	125.0	120.0		65%	120.0	120.0		47%	4.0	4.0		49%
On-Call	50.0	55.0		24%	66.0	66.0		62%	8.0	4.0		82%
Admissions	50.0	55.0		33%	40.0	55.0		4%	3.0	4.0		15%
Bereavement	100.0	89.0		61%	102.0	89.0		79%	3.0	4.0		22%
Volunteer	100.0	100.0		47%	88.0	96.0		14%	3.0	4.0		18%

Computed Weekly Visits	Hospice				IP Unit				Service Line			
	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank
RN	60.0	60.0		32%	72.0	60.0		86%	72.0	60.0		82%
LPN	72.0	60.0		86%	60.0	66.0		29%	60.0	60.0		32%
HHA/CNA	60.0	60.0		32%	72.0	60.0		87%	72.0	60.0		82%
SW	72.0	72.0		0%	60.0	60.0		34%	72.0	60.0		81%
Spiritual Care	72.0	60.0		82%	72.0	66.0		82%	72.0	60.0		82%
Physician/NP	60.0	60.0		32%	60.0	60.0		32%	66.0	60.0		61%
On-Call	60.0	60.0		33%	60.0	60.0		33%	60.0	60.0		35%
Admissions	60.0	60.0		32%	60.0	60.0		32%	72.0	66.0		81%
Bereavement	72.0	60.0		86%	72.0	66.0		86%	72.0	60.0		83%
Volunteer	60.0	60.0		32%	60.0	60.0		32%	60.0	66.0		29%

Average Visit Duration	Hospice				IP Unit				Service Line			
	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank
RN	1:00	3:18	3:54	0%	1:08	1:07		53%	1:00	3:26	3:54	0%
LPN	1:00	0:24	0:30	75%	1:54	1:14		72%	1:00	0:24	0:30	100%
HHA/CNA	1:00	3:18	3:54	0%	1:09	1:11		42%	1:10	3:59	4:31	0%
SW	1:05	0:26	0:32	81%	0:55	1:01		36%	1:05	0:26	0:32	100%
Spiritual Care	0:45	2:29	2:56	0%	1:15	0:55		90%	0:45	2:35	2:56	0%
Physician/NP	0:40	0:16	0:20	85%	0:36	0:36		24%	0:40	0:16	0:20	100%
On-Call	0:45	2:29	2:56	0%	1:35	1:47		43%	0:45	2:35	2:56	0%
Admissions	1:30	0:35	0:45	84%	2:06	1:27		70%	1:30	0:35	0:45	100%
Bereavement	1:22	4:32	5:22	18%	0:58	0:49		64%	1:22	4:38	5:22	0%
Volunteer		1:25			2:07	1:38		65%				

Est Weekly Visits per Patient	Hospice				IP Unit				Service Line			
	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank
RN	1.8	5.8	6.8	15%	1.4	1.8		23%	1.8	6.0	6.8	0%
LPN	0.5	0.2	0.3	99%		0.3			0.5	0.2	0.3	100%
HHA/CNA	1.8	5.8	6.8	12%	1.2	2.2		13%	1.8	6.0	6.8	0%
SW	0.8	0.3	0.4	97%	0.5	0.5		40%	0.8	0.3	0.4	100%
Spiritual Care	0.3	0.8	1.0	6%	0.4	0.3		79%	0.3	0.9	1.0	0%
Physician/NP	0.2	0.1	0.1	99%	0.2	0.1		73%	0.2	0.1	0.1	100%
On-Call	0.2	0.7	0.8	22%	0.2	0.2		96%	0.2	0.7	0.8	0%
Admissions	0.1	0.0	0.1	75%	0.3	0.1		69%	0.1	0.0	0.1	100%
Bereavement	0.2	0.7	0.8	12%	0.3	0.3		55%	0.2	0.7	0.8	0%
Volunteer	0.1	0.0	0.1	75%	0.3	0.2		60%	0.1	0.0	0.1	100%

Est Weekly Visit-Hours per Patient	Hospice				IP Unit				Service Line			
	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank	Your Data	Median	MVI Model	Your Rank
RN	2:00	6:36	7:48	6%	1:38	2:00		16%	2:00	6:51	7:48	0%
LPN	0:54	0:21	0:27	99%	0:03	0:25		6%	0:54	0:21	0:27	100%
HHA/CNA	2:00	6:36	7:48	9%	1:25	2:33		16%	2:00	6:51	7:48	0%
SW	0:54	0:21	0:27	88%	0:27	0:38		24%	0:54	0:21	0:27	100%
Spiritual Care	0:18	0:59	1:10	16%	0:29	0:17		97%	0:18	1:01	1:10	0%
Physician/NP	0:12	0:04	0:06	99%	0:20	0:20		71%	0:12	0:04	0:06	100%
On-Call	0:12	0:39	0:47	6%	0:19	0:14		73%	0:12	0:41	0:47	0%
Admissions	0:11	0:04	0:06	75%	0:33	0:17		75%	0:11	0:04	0:06	100%
Bereavement	0:18	0:59	1:10	15%	0:30	0:14		72%	0:18	1:01	1:10	0%
Volunteer	0:12	0:04	0:06	75%	0:32	0:17		78%	0:12	0:04	0:06	100%

HIS - Hospice Item Set	Your Data	Median	Your Rank	Count
1. NQF #1617 Patients Treated with an Opioid who are Given a Bowel Regimen	0%	0%	83%	86
2. NQF #1634 Pain Screening	0%	0%	36%	120
3. NQF #1637 Pain Assessment	0%	0%	83%	86
4. NQF #1638 Dyspnea Treatment	0%	0%	34%	85
5. NQF #1639 Dyspnea Screening	0%	0%	83%	129
6. NQF #1641 Treatment Preferences				0
7. Modified NQF #1647 Beliefs/Values Addressed (if desired by the patient)				0
CMS Non-NQF-endorsed measure 1. Hospice Visits when Death is Imminent 3 days				0
CMS Non-NQF-endorsed measure 2. Hospice Visits when Death is Imminent 7 days				0
CMS Non-NQF-endorsed measure Comprehensive Assessment at Admission				0

CAHPS Hospice Survey Measures	Your Data	Median	Your Rank	Count
Q6 - Team Communication: While your family member was in Hospice care, how often did the Hospice team keep you informed about when they would arrive to care for your family member?	0%	0%	34%	85
Q7 - Timely Care for Help Needed: While your family member was in Hospice care, when you or your family member asked for help from the Hospice team, how often did you get help as soon as you needed it?	0%	0%	87%	116
Q5 - Timely Care for On-Call: How often did you get the help you needed from the Hospice team during evenings, weekends, or holidays?	0%	0%	34%	85
Q38 - Emotional Support for Family: In the weeks after your family member died, how much emotional support did you get from the Hospice team?	0%	0%	32%	90
Q16 - Help for Symptoms of Pain: Did your family member get as much help with pain as he or she needed?	0%	0%	83%	86
Q22 - Help for Symptoms of Breathing: How often did your family member get the help he or she needed for trouble breathing?	0%	0%	33%	135
Q25 - Help for Symptoms of Constipation: How often did your family member get the help he or she needed for trouble with constipation?	0%	0%	83%	86
Q19 - Training on Pain Med Effects: Did the Hospice team give you the training you needed about what side effects to watch for from pain medicine?	0%	0%	36%	120
Q20 - Training on Increase Pain Med: Did the Hospice team give you the training you needed about if and when to give more pain medicine to your family member?	0%	0%	83%	86
Q23 - Training on Breathing: Did the Hospice team give you the training you needed about how to help your family member if he or she had trouble breathing?	0%	0%	32%	90
Q36 - Spiritual Beliefs: Support for religious or spiritual beliefs includes talking, praying, quiet time, or other ways of meeting your religious or spiritual needs. While your family member was in Hospice care, how much support for your religious and spiritual beliefs did you get from the Hospice team?	0%	0%	83%	86
Q10 - Information Continuity: While your family member was in Hospice care, how often did anyone from the Hospice team give you confusing or contradictory information about your family member's condition or care?	0%	0%	33%	135
Q39 - Global Measure to Rate Hospice: Using any number from 0 to 10, where 0 is the worst Hospice care possible and 10 is the best Hospice care possible, what number would you use to rate your family member's Hospice care?				0
Q40 - Recommend this Hospice: Would you recommend this Hospice to your friends and family?				0

#### Alerts/Validation

Below are amounts that have been Excluded from the current submission. However, if you feel these amounts are accurate please notify our office to review expanding the current ranges. Please note that there are three groupings. First the Financial Amounts that should be reviewed in detail. The Statistical and Model amounts may have a lot of Exclusions if your Hospice has not put a lot of attention on these areas. In situations where a large amount of Excluded data is present the entire submission is Excluded and our office will contact your Hospice directly. Your Hospice's Management Application user will have the most relevant information on the exclusions. Please feel free to contact our office for questions. (772) 569-9811

Exclusions: